

Our Commitment

Midway is committed to delivering products and services that consistently meet or exceed customer expectations, comply with legal and certification requirements, and support sustainable forestry and land management practices. Through our Quality Management System (QMS), aligned with ISO 9001:2016, we strive for continual improvement and long-term value creation for customers, employees, shareholders, and communities.

Our Obligations

- Meet contractual and customer requirements at all times.
- Comply with all relevant legal, regulatory, and certification standards.
- Maintain an effective QMS that supports business resilience and improvement.
- Establish and review quality objectives to drive performance.

Our Objectives

- **Consistency** – Maintain controlled operations to ensure reliable, high-quality products and services.
- **Customer Focus** – Actively engage with customers, measure satisfaction, and respond promptly to feedback.
- **People & Resources** – Provide appropriate resources, training, and technology to achieve quality outcomes.
- **Risk Management** – Identify and mitigate risks while leveraging opportunities.
- **Continual Improvement** – Review performance, audit processes, and implement corrective actions.

Our Culture

Quality is everyone's responsibility. Midway fosters a culture of accountability, transparency, innovation and collaboration to ensure our products and services meet the highest standards while supporting sustainable outcomes.

Policy Authorised by:

Signature:



Signed By:

Tony McKenna

Position Title:

Chief Executive Officer

Date:

31 October 2025